

THORNTON HOPE LTD

SPECIALISING IN COMMERCIAL DEBT RECOVERY
SOLUTIONS SINCE 2009

thornton hope

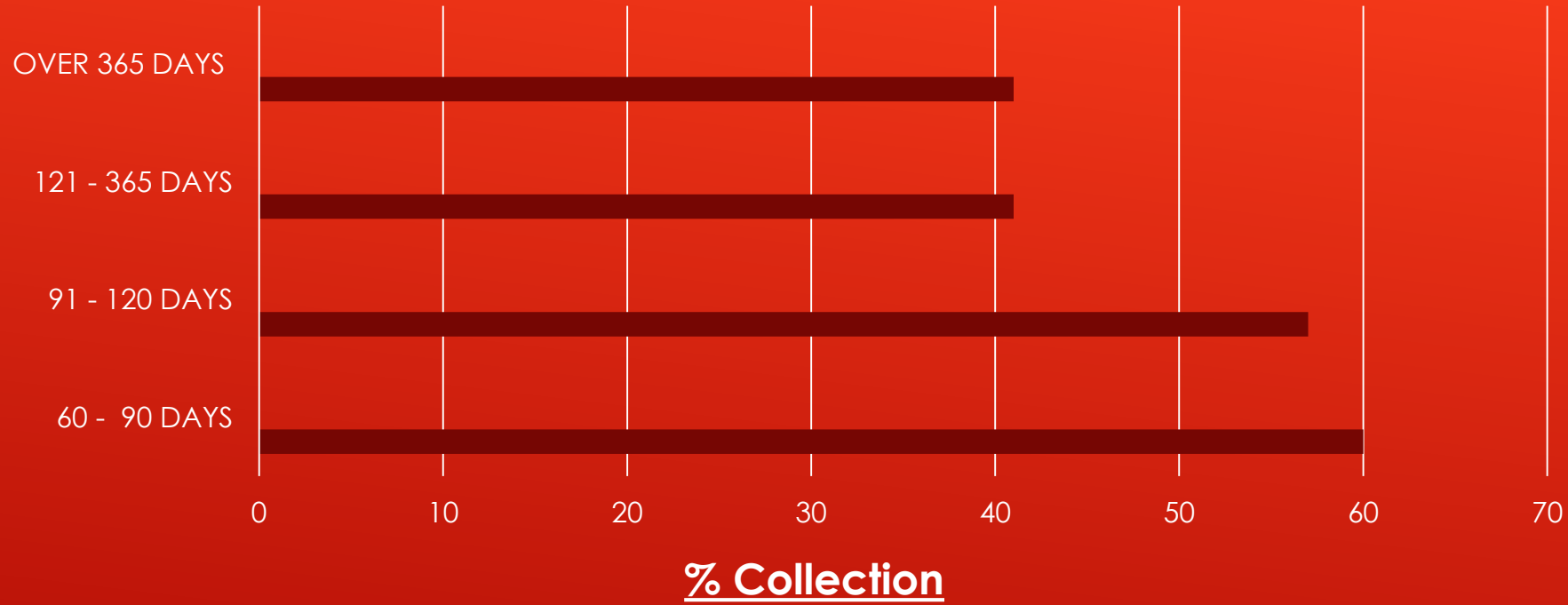
- ▶ WE OFFER OUR CLIENTS AN ESCALATION PROCESS AS PART OF THEIR EXISTING CREDIT CONTROL PROCESS
- ▶ IMPROVING CASH FLOW AND REDUCING BAD DEBT – WHILST MAINTAINING CUSTOMER RELATIONSHIP
- ▶ DISPUTE MEDIATION
- ▶ NO COLLECTION, NO FEE
- ▶ PROTECTING YOUR BRAND
- ▶ PROVIDE CLIENTS WITH A PROFESSIONAL DEBT RECOVERY SERVICE AS PART OF AN END TO END COLLECTION STRATEGY

OUR SERVICE

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Recovery Rates

Age of Debt



OUR EXPERIENCE SHOWS THAT EARLIER ESCALATION OF POTENTIAL BAD DEBT = BETTER CHANCE OF RECOVERY



See what our clients say about us:

"We have been using the services of Thornton Hope for over two years now and we continue to be impressed with their excellent service and collection rate and would not hesitate to recommend them"

Lisa Vardy, Credit Manager, Henkel, Schwarzkopf

"What a great team. They are extremely knowledgeable which requires light touch from us which makes them a pleasure to do business with. Their robust approach has had some excellent results on previously exhausted debt"

Sarah Renton, Credit Manager, Business Stream

"Thornton Hope has delivered services to Professional Office Supplies for over 5 years, we have come to think of them as an extension of our own team. We know they will always put our business needs at the centre of their recommendations."

Adrian McKenna, Managing Director, Professional Office Supplies

RECOMMENDATIONS

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- ▶ IMPROVED CASH FLOW
- ▶ REDUCE BAD DEBTS
- ▶ DEDICATED PROFESSIONAL COLLECTION TEAM TO COMPLIMENT YOUR EXISTING PROCESS
- ▶ VISIBILITY OF ACCOUNTS AND COLLECTIONS ACTIVITY THROUGH CLIENT PORTAL
- ▶ REGULAR REPORTING SHOWING COLLECTIONS SUCCESS
- ▶ PROVEN DEBT COLLECTION COMMUNICATION AND CONTACT STRATEGIES
- ▶ ENABLES YOU TO CONCENTRATE ON CORE BUSINESS ACTIVITIES
- ▶ BY UTILISING LATE PAYMENT INTEREST LEGISLATION, WE CAN REDUCE OR NEGATE THE COLLECTION CHARGES
- ▶ MEMBER OF THE CREDIT SERVICES ASSOCIATION

THE BENEFITS

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THE NEXT STEP

You can call us on +44 (0) 141 242 4450

Graham McColgan

Business Development Director

Send us an email at enquiries@thorntonhope.co.uk

Visit our website at www.thorntonhope.co.uk

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